

QUALITY POLICY

Secure Power Solutions is a specialist provider of independent service activities on uninterruptable power supplies. Our top management and staff are committed to providing high quality products and services that meet and exceed our customer's expectations.

Quality objectives

The top management and staff at Secure Power Solutions are committed and will strive to:

- follow up on services and products provided, to ensure customer satisfaction is maintained at a high level, and
- manage our processes to maximise efficiency and productivity.

As part of our systems and processes we will:

- train, educate and communicate with employees, contractors and other relevant interested parties in regard to this policy and quality expectations where necessary;
- ensure that this policy is retained as documented information, and available to interested parties;
- define and meet objectives, by documenting and monitoring measurable quality targets;
- comply to statutory, regulatory and other requirements;
- apply a plan, do, check, act methodology to our quality management system;
- continually monitor and improve our quality performance and the effectiveness of our quality management system;
- apply risk based thinking within our systems, operations and processes;
- conduct audits to verify core processes are effectively managed within the organisation as part of our continual improvement process;
- ensure our quality management system is conformant and certified to ISO 9001:2015, and
- review this policy annually.

Approved
Tony Rutter - Managing Director

A handwritten signature in black ink, appearing to read "Tony Rutter", written over a light blue horizontal line.

22/04/2024